# Ptp-link

## Can't find or connect to 6 GHz Wi-Fi?

#### Step one:

Please download the latest version of the driver at the official website <u>https://www.tp-link.com/sup-port/download/</u>

#### Step two:

If the adapter still cannot find or connect to 6 GHz Wi-Fi, check the following:

- 1. Make sure the 6 GHz band is not prohibited by regulations in your country.
- 2. Make sure your router or access point supports 6GHz Wi-Fi.
- The 6 GHz band requires operating system support. Make sure you are using the Windows 11(x64) or above.

### How do I update my operating system?

To update your Windows operating system, refer to the official website to download Win 11 or later versions: https://www.microsoft.com/software-download/